NATIONAL HEALTHCARE COMPANY CENTRALIZES DATA ON BUILDINGS FOR BETTER CONTROL





ABOUT THE CUSTOMER

Our highlighted healthcare customer offers services nationwide through a network of inpatient rehabilitation hospitals home health, and hospice agencies. They wanted to connect their portfolio of buildings through a centralized network, enabling them to extract enterprise building and HVAC asset data. The customer required greater control over their patient comfort, while managing energy consumption and efficiency.

THE CHALLENGE

Without network connectivity, the customer was unable to observe and support their hospitals remotely. As a result, they were dependent upon weekly or monthly status updates regarding the HVAC and patient comfort of their facilities.

Additionally, the customer had to rely on the reported status conditions and could not effectively communicate to senior leadership on their ability to deliver on comfort at each hospital.

THE SOLUTION

Utilizing the Enterprise DX gateway solution, Phoenix provided a software overlay to the customers existing building automation systems at each hospital. The overlay allowed the aggregation of real-time data into a single, web-accessible platform, giving visibility into current conditions and historical data for trending and analytics.

Phoenix also delivered a uniform, enterprise-wide alarm configuration and reporting program.

THE RESULTS

Phoenix eases the burden of managing disparate equipment and allows for energy reduction through continuous remote commissioning. The customer benefits from:



Integration and Accessibility - The customer's buildings integrate into the EnterpriseDX platform which gives the regional facility web-accessible visibility into current conditions.



Remote Performance Control - The customer can leverage hospital building automation (BAS) data.



On-site Performance Control - The customer's on-site facility directors can leverage the data available in EnterpriseDX Building View to different capacities through the work week.



Executive Oversight - Leadership can easily generate reports demonstrating with confidence to the board of directors that each hospital is operating sustainably within the compliance governing them.